

Office Financial Policies

Dear Patient, we would like to let you know of a couple significant financial issues with your visit today.

Co payments are due upon check in

- Cash-Pay or “Boutique” services need to be paid at the time of service
- Any additional payment arrangements need to be worked out in advance with the management.
- Cash-Pay Patients, we require payment prior to being seen

No Show and Cancellations

- No-show fees are charged as follows: \$100 for all no-shows or cancellations within 24 hrs of appointment.
- EMG no- show or same day cancellation is charged \$300 no exceptions
- Ultrasound no-show or same day cancellation is charged \$150 no exceptions
- It is the responsibility of the patient to remember their appointment date/time

Lien/Personal injury patients:

- There is a \$100 Lien filing fee at the start of care
- See additional form for payment arrangements

Worker’s Compensation

- Worker’s Comp patients, must have a list of approved codes for billing, case #, caseworker contact and award letter

Insurances Not currently Accepted:

Pacificare , Greatwest ,ACCHS, Tricare,Cigna

Should you require a copy of our contracted plans, please ask for it

Lab work and other outside services

All lab work and other outside services are paid directly to those facilities, we do not quote their charges nor do we collect for them.

If a Saliva test is performed in our office, there is a charge of \$20 billed to the patient since Insurance does not cover this test

Payment arrangements:

- Mu Medical, the billing service, has some standard protocols for payment plans and cost reduction.
- Dr. Farrell and her staff are available for discussion on payments as well.
- Payment plans for automatic deduction/check by phone can be set up for a small fee.
- Post dated checks are accepted but not to exceed 1 week from date of service
- NSF/returned check fee’s apply (\$50 minimum)

Patient Signature

Date